

Annexure C

Investor Complaints Data for Star Finvest Private Limited (DP)

Data for every month ending December 2024

SN	Received from	Carried forward from Previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints

SN	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	August-2024	0	0	0	0
6	September-2024	0	0	0	0
7	October-2024	0	0	0	0
8	November- 2024	0	0	0	0
9	December- 2024	0	0	0	0
10	January-2024	0	0	0	0
11	February-2024	0	0	0	0
12	March-2024	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

** Should include total complaints pending as on last day of the month, if any.

^ Average resolution time is the sum total of time taken to be resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	2	1	1
3	2019-20	1	0	1	0
4	2020-21	0	0	0	0
5	2021-22	0	1	1	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	3	3	0

Data for the month ending December, 2024 (Exchanges)

Sr. No	Received from	Carried forward from Previous month	Received during the month	Resolved	Total Pending	Pending at the end of the month		Average Resolution Time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
	Grand Total	0	0	0	0	0		0

Trend of monthly disposal of complaints

Sr. No	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	August 2024	0	0	0	0
6	September 2024	0	0	0	0
7	October 2024	0	0	0	0
8	November-2024	0	0	0	0
9	December-2024	0	0	0	0
	Grand Total	0	0	0	0

Sr. No	Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	0	0	0

Trend of annual disposal of complaints